



Norwalk Dispute Resolution is a FREE program that provides trained mediators to help resolve community disputes/conflicts. Staff are equipped to help facilitate communication with other participants using the processes of conciliation and mediation. Our main goal is to bring communities together by learning to understand and communicate effectively with one another.

Free Services:

Conciliation: Process of independent communications between the disputants and a neutral person. Facilitation can occur through phone, not in person.

Mediation: Neutral persons help facilitate communication between two disputants to assist them in reaching a reconciliation or resolution.

Information & Referral: Call and learn about your rights as a Landlord or Tenant, contracts, or leases.

Our Program is:

- **Free of Cost**
- **Confidential**
- **Voluntary**
- **Neutral**

We are NOT:

- **Lawyers/Paralegals**
- **City Authorities**
- **Representative of Any Party**

Types of Cases:

Landlord/Tenant

- Security Deposits
- Rent Increase
- Lockouts
- Evictions
- Repairs

Consumer/Merchant

- Collections
- Warranties
- Refunds
- Repairs
- Deposits

Neighbor/Neighbor

- Noise
- Parking
- Pets
- Property Lines
- Fences

Contact Information:

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