A MESSAGE FROM YOUR DIRECTOR OF PUBLIC SAFETY:

The City of Norwalk continues to move forward to enhance public safety for our residents and business community. As part of our annual holiday safety campaign, the Public Safety Department and Norwalk Enforcement Team (Sheriff’s Deputies) partnered to provide high visibility patrols at all our shopping centers in November and December.

The Department has recently hired four additional Officers and an additional four more start employment at the end of January; this will enable us to conduct more proactive patrols to address the quality of life issues that impact Norwalk on a daily basis, including panhandling and transient loitering. The Reserve Officer program recruitment is expanding, with new Reserve Officers beginning training this month.

I’m happy to share that we held our fourth monthly Multi Agency Focus Team meeting, in collaboration with the schools, School Safety, District Attorney’s office, Norwalk Sheriff’s Station, Probation, Department of Children and Family Services, and Department of Mental Health, with a continued focus on providing intervention services and other resources to our at-risk youth to ensure their success in school while redirecting adverse behavior.

Public Safety continues to work towards developing a partnership with all of our residents. We want to hear from you so we can be responsive to the issues in your neighborhood. Your involvement and continued active support are critical to achieving our common goal of safe, secure neighborhoods.

We encourage you to participate in your Neighborhood Watch Meetings, Neighborhood Block Parties, “Coffee with a Cop” events and other city-sponsored activities. Contact your Department of Public Safety to learn how you can get involved in helping keep your neighborhood and community safe. We hope to see you at our next event, Pizza with a Cop on Wednesday, January 23 from 5:30 to 7:30 p.m. at SoCal Pizza! Wishing you and your family a happy New Year! Please feel free to call me or any member of our Public Safety Team at 562-929-5729 or 929-5732.

For more information please contact: Mayra Garcia at mgarcia@norwalkca.gov or 562-929-5507. We encourage you to participate in our Homeless Count by volunteering.

Volunteer Registration Now Open!

Sign up to participate in the 2019 Greater Los Angeles Homeless Count in Norwalk!

Every January, all across Los Angeles County, we embark on a mission to count our homeless neighbors. Organized by the Los Angeles Homeless Services Authority, the Count helps us understand the state of homelessness in our region and how to direct resources where they are most needed.

The City of Norwalk’s Count takes place on Wednesday, January 23, 2019 at 8 p.m. The deployment site location is the Social Services Center, located at 11929 Alondra Boulevard.

Sign up to volunteer at www.theycountwillyou.org because everyone counts, no matter where they live.

For more information please contact: Mayra Garcia at mgarcia@norwalkca.gov or 562-929-5507.

Se han programado varios eventos para que la seguridad pública, los diputados del alguacil de Norwalk y los miembros de la comunidad se unan para construir relaciones sólidas y de apoyo.

Las Posadas
Saturday, January 5, 2019
6 – 9 p.m.
City Hall Lawn, 12700 Norwalk Blvd.

Join us for a traditional cultural celebration! A candle-lit procession at the City Hall Lawn will bring the community together during the holiday season. This festive event will feature caroling of holiday songs, light refreshments, cultural activities for children, such as piñatas, and special performances by Mariachis and ballet folklórico dancers. Everyone is welcome!

For more information call the Recreation and Park Services Department at 562-929-5702.

Celebrar Las Posadas con nosotros el sábado 5 de enero de 6 a 9 p.m. en el césped del ayuntamiento.

In our December issue, the military seals as displayed in our Veterans Day Ceremony article on p. 1 were incorrect and included two Marine Corps insignias and excluded the Navy seal. We apologize to all servicemen and women for this error. The correct order is as follows:
**City Energy Conservation Efforts**

The City of Norwalk took several steps throughout 2018 to reduce our energy and water consumption. Light emitting diode (LED) lighting replaced traditional incandescent lights in several parks and City facilities. The lights provide brighter illumination while reducing kilowatt hours. Calsense controllers were installed at some medians, parks and City facilities. Calsense controllers allow staff to monitor irrigation remotely and the flow meter provides additional controls for the overall irrigation. This efficient technology senses watering requirements thereby reducing the use of water. In addition City Hall, Senior Center, Arts and Sports Complex, and the Cultural Arts Center were recently retrofitted with high-efficiency restroom fixtures. In addition, Holifield Park, Norwalk Arts & Sports Complex, Aquatic Center, Sproul Barn, Teen Center, Senior Center, and City Hall Parking Structure also had over 2,200 high-efficiency landscape sprinkler heads installed. These upgrades will help the City reduce water usage by up to 30% annually. Plans for further energy conservation are already in the works for 2019.

**Energy Corner**

Winter is here and so is the rain. Make sure you are prepared. The City, in collaboration with Los Angeles County Fire Department, offers sandbags and sand for Norwalk residents. These items are free and offered on a first come, first served basis. Bags can be picked up at either fire station in the City. Fire Station 20 is located at 12110 Adore Street, off of Norwalk Boulevard, and Station 115 is located at 11317 Alondra Boulevard. Sand is available at self serve stations located at these City parks:

- Norwalk Aquatic Pavilion
  12301 Sproul Street
- Gerdes Park
  14700 Gridley Road
- Hermosillo Park
  11959 162nd Street
- Bob White Park
  12120 Hoxie Avenue
- Holifield Park
  12500 Excelsior Drive

For more information, please call the Public Services Department at 562-929-5511.

**Stuff-A-Bus 2018**

Norwalk Transit System’s (NTS) 17th Annual Stuff-A-Bus made visits to John Glenn High School, Nettie Waite Middle School, Norwalk High School, and the City of Norwalk’s Snowfest & Tree Lighting event, collecting over 1,200 new toys. These toys, along with other donations, were distributed to approximately 1,500 children that attended the City of Norwalk’s Angel Tree Project event on December 8, 2018. A huge thanks to all of the wonderful organizations and individuals who donated toys to the Stuff-A-Bus this year. The City of Norwalk plans to recognize everyone who participated at a February 2019 Council Meeting.

For more information about the Stuff-A-Bus Program, please contact NTS Customer Service at 562-929-5550 or e-mail: transportation@norwalkca.gov.

En su decimoseptimo año, con la ayuda de estudiantes, negocios y residentes, el programa anual de Stuff-A-Bus del Departamento de Transportación de Norwalk recaudó más de 1,200 juguetes nuevos para niños en nuestra comunidad.

**More Electric Buses Coming to NTS**

On September 25, 2018, the United States Department of Transportation, through the Federal Transit Administration (FTA), announced that Norwalk Transit System (NTS) would receive funding in the amount of $986,928 from the FTA’s Buses and Bus Facilities Infrastructure Investment Program. This was the second consecutive year of successfully being a recipient of these funds. Previously, NTS received $1.2 million in funding. These funds will support the purchase of electric buses and related equipment. NTS will initially acquire two zero emission electric buses in 2019 and two more electric buses in 2020. The new buses will help NTS provide more environmentally friendly and cleaner transportation options to its 1.5 million annual passengers.

These funds are part of diverse funding efforts meant to provide our community with access to safe and reliable public transportation, as well as more modern and efficient bus service. For more information on NTS services, please contact our Customer Service Department at 562-929-5550 or e-mail: transportation@norwalkca.gov.

En esfuerzo por ofrecer opciones de transporte más ecológicas y más limpias para los pasajeros, se utilizarán cerca de $1 millón en fondos de la Administración Federal de Tránsito para comprar dos autobuses eléctricos en 2019, y a programar dos más en 2020.
Trees are an important part of every community. Our streets, parks, playgrounds, and yards are lined with trees that create a peaceful, pleasing environment. They increase our quality of life by bringing natural elements into urban settings.

Trees in urban areas can deflect the sunlight which reduces the heat island effect caused by pavement and buildings. The leaves on trees absorb and filter the sun’s radiant energy, keeping things cool in the summer so that we can gather under the shade they provide during outdoor activities.

Trees also provide shade to landscaping which helps reduce water needs, increases water quality, slows stormwater runoff, and helps recharge groundwater and reduce soil erosion.

Trees improve air quality by removing dust and other pollutants like carbon monoxide and they also take in carbon dioxide to produce the oxygen we breathe.

The City of Norwalk is proud to be recognized as a Tree City USA community and has established guidelines to support efforts to maintain a healthy and plentiful urban forest as well as increase the tree canopy cover for a greener community.

### Only trees meeting the following criteria are considered for removal:

- Diseased, dying, unsafe or dead trees
- Trees creating major concrete or asphalt damage (sidewalk, curb and gutter) and whose roots cannot be pruned due to affecting the stability of the tree that would result in a safety hazard
- Outside of the above criteria, trees may be removed if there are other extenuating circumstances that can only be mitigated with removal. Nuisance conditions along relating to tree dropping leaves/roots and/or fallen branches do not qualify for removal.

All requests for tree removal are reviewed by the City of Norwalk Public Services Department. The City’s Trees/Greenscape Supervisor or Tree Trimmer will inspect the tree to make a determination. The requestor will be notified of the City’s decision via a door notice and/or a phone call, within 30 working days. In lieu of tree removal, the City may address tree-related complaints/issues by performing trimming services, root pruning, concrete/asphalt repair or replacement when deemed necessary.

For additional information, please contact the Public Services Department at 562-929-5511 or email publicservices@norwalkca.gov.

Si el árbol en su avenida muestra una enfermedad, interfiere con la acera o es una molestia, puede solicitar que lo remuevan. Obtenga más información llamando al 562-929-5511.

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**Chinese Paper Lanterns Workshop**

**Tuesday, February 12 • 6:30 – 7:30 p.m.**

Chinese Paper Lanterns will teach participants the ancient decorative art of making Chinese lanterns by using colorful and festive materials. Each participant will make two different lanterns during the workshop. All materials will be provided.

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**Alondra Library**

11949 Alondra Blvd • (562) 868-7771

**CHILDREN**

**Smartys Pants Storytime**

Friday, January 4 • 10:30 – 11 a.m.

Let’s get ready for school! Enjoy books, songs, rhymes, and movement while learning school readiness skills and having fun. Attendance is limited and advanced registration is required. Ages 2 - 5 with an adult caregiver.

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**TEENS**

**Etiquette for Teens**

Wednesday, January 23 • 4 – 5 p.m.

Feel a bit lost about dining do’s and don’ts? Join us for a crash course in dining etiquette that will help you feel more confident in social situations. For Ages 12-18.

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**ADULTS**

**MakMó: Introduction to 3D Printing**

Thursday, January 17 • 2 – 3 p.m.

You’ve heard people talking about 3D printing, now come and try it for yourself! Design your own cookie cutter or anything you like by using a simple web-based software! We’ll show you how.

**Chinese Paper Lanterns Workshop**

Thursday, January 24 • 2 – 3 p.m.

Our Chinese Paper Lanterns workshop will teach participants the ancient decorative art of making Chinese lanterns by using colorful and festive materials. Each participant will make two different lanterns during the workshop. All materials will be provided.

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**Classics Book Discussion**

Tuesday, February 12 • 6:30 – 7:30 p.m.

For February 12, the group will read and discuss *Catch-22* by Joseph Heller. Published in 1961, it follows a paranoid American bombardier of WWII. New members are welcomed. Copies of the book are available at the library and online at https://lacountylibrary.overdrive.com/

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**Tree City USA Community**

**Pizza with a Cop**

The City of Norwalk’s Department of Public Safety invites the community to get to know the men and women who patrol our streets over a slice of pizza on Wednesday, January 23 from 5:30 to 7:30 p.m at SoCal Pizza, located at 12253 Imperial Highway. Make sure to get there early as the first 25 attendees will receive free pizza and soft drinks. Meet with the Director of Public Safety and find out more about the partnerships being developed to ensure the health and safety of community members.

The event reflects the Department’s commitment to provide residents with varied opportunities, including “Coffee with a Cop” or the recent “Paint, Pumpkins and Cocoa,” to engage with local law enforcement. Meeting in informal settings allows for more personal conversations helping build lines of communication vital to improving the quality of life in our neighborhoods. Scheduling these events at different days and times also allow for a greater number of residents or families to attend.

For more information, please call Public Safety at 562-929-5732.

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**Medication Disposal**

Drop off your expired medications at the Norwalk Sheriff’s Station, located at 12335 Civic Center Drive, on Saturday, January 12 from 10 a.m. to 2 p.m. For more info, please call the Public Safety Department at 562-929-5732.

No tire los medicamentos por el desagüe! Deje sus medicamentos expirados en la Estación del Sheriff de Norwalk el sábado 12 de enero de 10 a.m. a 2 p.m. para la eliminación fácil y segura.

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**Senior Center**

**IHSS Help Desk**

Friday, January 4 • 9:30 – 11:30 a.m.

A Representative from Personal Assistance Services Council of Los Angeles will be on hand to provide seniors with information and to answer their questions about In Home Supportive Services (IHSS). IHSS is a program that helps pay for services provided to Medi-Cal recipients who are 65 years or older, disabled adults or legally blind individuals so they can remain safely in their home.

**Bereavement Support Group**

Meets every Friday • 10 – 11 a.m.

The Bereavement Support Group is a group that offers support to participants who have gone through a loss of a spouse, family member or friend, and want to share their experience in a safe and supportive environment. The group is led by a trained mental health professional from Telecare Corporation in Norwalk. Sponsored by Telecare Inc.

**HICAP**

**Wednesday, January 2 and 16 • 10 a.m. – 12 p.m.**

HICAP stands for Health Insurance Counseling and Advocacy Program and is provided by trained/certified counselors through the Center for Health Care Rights. A HICAP Counselor from the Center will be at the Senior Center providing seniors with free education, counseling, and advocacy regarding their Medicare and related health insurance issues. An Appointment is required.

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**Tree City USA Community**

**Classics Book Discussion**

Tuesday, February 12 • 6:30 – 7:30 p.m.

For February 12, the group will read and discuss *Catch-22* by Joseph Heller. Published in 1961, it follows a paranoid American bombardier of WWII. New members are welcomed. Copies of the book are available at the library and online at https://lacountylibrary.overdrive.com/
Holiday Trash & Street Sweeping Schedule

When trash is not picked up on a holiday, service is delayed one day for the remainder of that week. If a holiday occurs on Monday, trash pick-up is a day later for the entire week.

During Your Ride:

• Ride in Back. Sit in the back seat when riding alone. This gives you room to safely exit the vehicle on either side, along with some personal space.
• Wear Your Seatbelt. Safety first. Should the vehicle be involved in a traffic collision, wearing your seatbelt helps reduce injuries. Plus, it's the law.
• Know Your Surroundings. Follow along with the map on the app during the ride to ensure you're headed in the right direction.

After Your Ride:

• Never Pay Cash. You can choose to be charged through the ridesharing app, eliminating having to pay your driver directly. Ridesharing apps also provide an option for you to tip your driver, should you wish to do so.
• Give Feedback. You can rate your experience and the driver on the app if necessary. Do not tell the driver that they're driving you home; always mention that you're meeting friends.
• Stay Alert. Avoid falling asleep during your ride or becoming intoxicated before riding home. Alcohol impairs judgment and slows your reaction time.
• Protect Yourself. Trust your instinct and use your best judgement when in a ridesharing vehicle. If you're uncomfortable, buzz the driver, stop the car and require another driver. It's a good idea to carry a whistle, a personal alarm, or pepper spray if you are traveling alone. If you're in an emergency situation, call 9-1-1.

Questions?

Trash Collection
Athena Services
888-336-6100
Street Sweeping
Public Services Department
562-929-5511
Parking Enforcement
Public Safety Department
562-929-5732

For the 2019 Holiday Trash & Street Sweeping Schedule, please go to norwalk.org/residents/community-resources/environmental-and-recycling-services/refuse-hauling.

GUIDELINES FOR PLACING YOUR TREE OUT:

Wet or green tree branches must be removed from your tree. Do not place wood or tree branches in with your Christmas tree. Tree branches are considered trash.

Decorations (ornaments, tinsel, lights, etc.) and metal and plastic stands must be removed.

Flocked trees are NOT acceptable and are considered trash.

Do not place your tree in a bag.

Trees over eight feet need to be cut in half.

For more information, call
Athena Services
888-336-6100
You may also call the City of Norwalk at
(562) 929-5964 or email at recycling@norwalkca.gov