

Effective March 18 – April 30, 2020



COMMUNITY DEVELOPMENT DEPARTMENT PLANNING DIVISION OPERATIONS

City Hall is closed to the public, but we are still available to help via phone, email, and mail as follows:

1. Planning related inquiries (i.e. zoning, planning applications, etc.).
2. For new ADU projects, submit ADU Application to Planning Division and construction drawings to Building & Safety Division.

3. Accept new or pending applications via email or mail for:

- Special Event Permits
- Conditional Use Permits
- Precise Development Plans
- ADU Applications (SPRs)
- Business License Approvals
- Home Occupation Permits
- Temporary Sign Permits
- Zoning Verification Letters, and others

⇒ *Applications are available via email or at:*

<https://www.norwalk.org/residents/community-resources/online-documentation>

⇒ *Electronic plans must be in pdf format and cannot exceed 20 MB in size. If the file is larger than 20 MB, please email us and we will provide further instructions for a City hosted file sharing service.*

⇒ *Accepted forms of payment: check by mail or Visa, Mastercard, Discover, and American Express by phone.*

⇒ *You may experience longer processing times due to limited staffing levels.*

⇒ *Thank you for your patience!*

Contact us at:

Email: planning@norwalkca.gov

Telephone: (562) 929-5744

Mail: City of Norwalk, Community Development Department, Planning Div.
12700 Norwalk Boulevard, Room 12, Norwalk, CA 90650